

Center for Goods Price Complaint for:

Not labeling tag price of goods and services

Unfair to buy goods and services

Deceit on government rice pledge scheme

Please inform via hot line 1569 Department of Internal Trade, Ministry of Commerce and Provincial Internal Trade Office in every province.

Purpose

Department of Internal Trade set up the center for goods price complaint hot line 1569 to providing service and facility to the people to tell a problem, requesting for information, requesting for consult and advice as well as give a comment or suggest of performance.

Implementing

- Acquiring a complaint of the people who was disadvantage or got a trouble relating exceed price buying, not label tag price, shortage of quantity, hoard of goods, not exactly measurement and trade unfairness.
- Giving a consulting and advising on all matters.
- Giving information relating to pledge of agricultural goods.
- Inspecting matter of fact accordance with complaint, solving and reduce trouble and unsatisfied, satisfied of the people, in case meet a committed an offence handle by law.
- Report performance to a complainer.
- Questionnaire of satisfaction and evaluation for development of service.

Channel of complaint

- Call the hot line # 1569 nationwide
- Direct line: 02-547-5356, 02-547-5358
- Direct complaint at the Center for Goods Price Complaint, Inspecting & Operating Division, Department of Internal Trade, Ministry of Commerce No. 44/100 Nonthburi Road 1, Bangkasor Sub-district, Muang District, Nonthburi Province.
- Regional complaint at Provincial Internal Trade Office of every Province.
- Website: www.dit.go.th, E-mail: compro@dit.go.th
- P.O. box 156 Nonthburi Province Post Office 11000

Working hours

Regular working days: 08.30 a.m. - 20.00 p.m., consecutive working hours including lunch time

Saturdays: 08.30 a.m.-16.00 p.m., consecutive working hours including lunch time

Besides those working hours, we also have a leave-message service. Our officers will listen to your message and call you back later.